

Terms & Conditions:

1. Overview

Refined Worship is a South Australian worship collective and music ministry team. We are not a registered charity or not-for-profit organisation. Any funds, contributions, or "donations" made through this website are voluntary gifts to support our worship projects, events, music production, and ministry-related activities.

By making a payment or donation through out website, you agree to the following Terms and Conditions outlined.

2. Nature of Donations

All donations made to Refined Worship are given voluntarily and are used to support our ongoing outreaches, including worship events, Conferences, travel, ministry out reaches and missionary work in Australia and internationally.

Donations are not tax- deductable under Australian law, as Refined Worship is a Business entity only.

When donating, you acknowledge that your contribution does not entitle to any ownership, control, or decision-making rights in Refined Worship.

3. Recurring Donations

If you choose to set up a recurring payment, your selected amount will be automatically charged on the chosen schedule (e.g weekly, Monthly, or annually).

You can cancel your recurring payment any time by emailing info@refinedworship.com.au 3 business days prior to your next repayment schedule.

Any cancellations made after a payment has been processed will fall under our refund policy.

4. Refund Policy

We value transparency and fairness. If a donation was made by mistake, Unauthorized or duplicated, you may request a refund within 14 days of the transaction date.

Refund requests must be sent in writing to <u>info@refinedworship.com.au</u> with proof of payment and a brief explanation.

Approved refunds will be processed back to the original payment method within 10 business days.

Please note that general donations made intentionally to support Refined Worship's work are non-Refundable and refunds will only be upheld on a case-by-case basis.

5. Limitation of Liability

Refined Worship will not be liable for any loss, claim or damage arising from;

- Technical issues during payment processing
- Delays or failures in internet or payment gateway services
- Any indirect, incidental, or consequential loss connected with donation transactions.

6. Updates to these terms

We may update these Terms and Conditions or the refund policy from time to time. Updates will be posted under terms and conditions on our website page and any continued donations after changes are published imply acceptance of the new terms.

7. Agreement

By clicking Donate button you agree to all terms and conditions and refund policy.

8. Contact us

You can reach us at info@refinedworship.com.au for any donation or refund enquiries.